

HARFORD HEALTH CENTRE

SPRING NEWSLETTER 2022



LATEST UPDATES AT HARFORD HEALTH CENTRE:

- Our new phone lines has been live since the 13th of December 2021 and we have had great feedback from our patients
- We had our first Patient Participation Group (PPG) on the 15th of February 2022 and had great feedback to improve our surgery. We want to thank all those who have attended, we have taken on board everything suggested to improve our service and we are currently working on this
- We have recently painted our surgery and created a brighter space for all visiting the practice
- Our automatic doors at the front reception has been fixed and now easily accessible for all patients

CORONAVIRUS UPDATE

SPRING BOOSTER

In February, the joint committee on vaccination and immunisation (JCVI) advised a spring dose of the COVID-19 vaccine as a precaution to those at extremely high risk, most of whom received their first booster around 6months ago.



Who will be offered the spring booster?

Adults aged 75 years and over, residents in care homes, individuals aged 12 years and over who are immunosuppressed as defined by the green book.

The NHS will contact those who are eligible to make a spring booster appointment, so please wait for the NHS to contact you.

COVID Vaccination (1st and 2nd dose)

If you have not yet had your first or second dose covid vaccination, book your appointment today at: Coronavirus (COVID-19) - NHS (www.nhs.uk)

COVID 19 at Harford

Due to the rising covid 19 infection rates, we are still operating under the covid guideline to reduce the spread of infection and protecting our vulnerable patients. We encourage all patients to submit an econsult via our website, this allows our clinicians to properly assess the patients and invite patients in for a face to face consultation if required.



NHS DATA OPT OUT

Your health records contain a type of data called confidential patient information. This data can be used to help with research and planning.

You can choose to stop your confidential patient information being used for research and planning. You can also make a choice for someone else like your children under the age of 13.

The deadline to opt out from this is 31st July 2022

To opt out, please visit: <u>Make your choice about sharing data from your health records - NHS (www.nhs.uk)</u>

HELP US HELP YOU

MEDICATION

For any repeat medication, download the NHS app today and start requesting your medication online rather than waiting on the phones. Alternatively, you can ask your pharmacy to request this on your behalf. Please note that all prescriptions can take up to 48hours to be processed.



APPOINTMENTS



To book an appointment/review/blood test or even if you need administrative help, please use our online econsult open Monday to Friday from 7am to 11am. Consult Online from Home - Harford Health Centre (webgp.com). Please note that eConsult can take up to 48hours to be processed but you will receive a text from our team to let you know when you will be contacted.

PATIENT PARTICIPATION GROUP

Come and join our next patient participation group at Harford Health Centre to express your views and help improve your practice to meet your needs. For more information and to register your interest, please email us on harfordhealthcentre@nhs.net



UPCOMING CLOSURES

15th April 2022

18th April 2022

27th April (1pm-6.30pm) Protected Learning Time

2nd May 2022

2nd June 2022

3rd June 2022

14th June 2022

REMEMBER!

- When the surgery is closed call 111 for urgent medical advice
- Call 999 for life threatening emergencies

This practice has a zero tolerance policy for any kind of racial abuse, discrimination, aggressive and threatening behaviour